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SERVICES FOR TRAINERS



# **RISA***StableAssist*

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Manage your nominations, acceptances,  
scratchings & stable returns online and  
by phone



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## What is RISA Stable Assist?

RISA Stable Assist allows trainers to lodge transactions including nominations, weights, acceptances, scratchings, stable returns and gear online and by phone.

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## Self-serve online system

RISA Stable Assist is a convenient, user friendly and reliable one stop shop, available online 24 hours a day.

The following transactions can be lodged online or by calling the RISA Service Centre:

- Nominations
- Acceptances
- Riders
- Gear Changes
- Scratchings
- Stable Returns

Trainers have access to additional information when using the self-serve online system:

- Meeting details including prize money, race conditions and deadlines
- Race results from around Australia
- Live scratching sheets with up-to-date information for all meetings
- Up-to-date class and ratings on all horses
- Daily summary of deadlines approaching in each state and territory
- Free 3 Start form when nominations, weights and acceptances are released for each race meeting.

# Transactions handled by RISA Stable Assist

	NSW	VIC	QLD	WA	SA	ACT	NT	TAS
TAB	Yes	Yes	Yes	—	Yes	Yes	Yes	Yes
Non TAB	Yes	Yes	Yes	—	Yes	Yes	Yes	Yes
Trials*	Yes	Yes	Yes#	—	Yes	Yes	—	Yes#

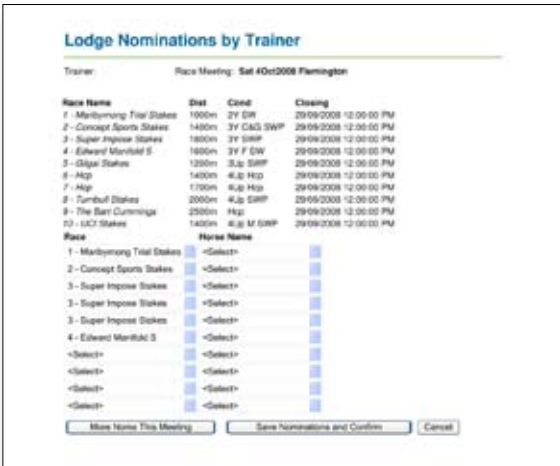
\*Nominations only

#Nominations & scratchings

## Assisted phone service via the RISA Service Centre

The RISA Service Centre is staffed by enthusiastic, knowledgeable staff who understand the needs of trainers.

On average, calls are usually answered within 60 seconds and most calls last a maximum of two minutes.



## Enquiries & Support

Phone: 1800 138 704

7am – 4pm (AEST) Monday–Friday

6.30am – 10am (AEST) Weekends & Public holidays

Closed Christmas Day & Good Friday

Web: [www.risa.com.au/stableassist](http://www.risa.com.au/stableassist)

Email: [stableassist@risa.com.au](mailto:stableassist@risa.com.au)

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# About RISA

Racing Information Services Australia (RISA) is the official thoroughbred racing industry organisation responsible for the compilation of race fields & form and the maintenance of race results across Australia.

RISA provides a number of integrated products and services to the industry including principal racing authorities, race clubs, owners, trainers, breeders, jockeys and punters.

RISA also fulfils an important role in commercialising the industry's racing materials, bringing in outside revenue through the sale of a variety of products and services.

**RISA Connect** – high-functionality, low-cost communications system for broadcasting messages via SMS, email & fax

**RISA Form** – fully interactive online fields & form service for trainers, owners and punters

**RISA Materials** – supply of expansive racing materials including fields & form, jockeys' silks, calendars and premierships

**RISA Publishing** – on-course racebooks including fields & form, in-house tips & comments and pre-press

**RISA Research** – specialist research including race histories and other detailed statistics for race clubs and industry organisations

**RISA Stable Assist** – online & phone service for trainers to manage nominations, acceptances, scratchings & stable returns

**RISA Technology** – development & maintenance of web-based fields & form and industry-based databases & software

**RISA Tickets** – low-cost membership, ticketing & access control solutions

**Registrar of Racehorses** – a division of RISA responsible for the registration and naming of thoroughbred racehorses

**TTSC** – a division of RISA supporting trainers through the provision of specialised accounting services and the promotion & management of horse racing syndicates where shares are offered

RISA is a not-for-profit industry organisation. RISA's surpluses are distributed back to the industry.

## **Racing Information Services Australia Pty Ltd**

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